DeliverHealth

Remote Implementation

Hit key project deadlines every time and address quarterly upgrades with help from DeliverHealth

The "new normal" isn't looking so rosy for health system IT teams.

Pandemic-era pressures like the rise of virtual visits and stops and starts with elective surgeries create more work for IT and stretch your team razor thin. As a result, vital quarterly EHR upgrades don't happen on time—if they happen at all.

Add in the accelerated pace of mergers and acquisitions industry-wide, and IT teams find themselves in perpetual implementation mode. They're patching together disparate EHR systems on can't-miss deadlines, and each time they miss a milestone, it stifles innovation and creates additional patient care and documentation challenges.

Yet most teams simply don't have enough staff to hit all their deadlines and keep a multitude of projects moving. They also don't have anyone to help with reporting on key initiatives.

Optimize your EHR capabilities with DeliverHealth

HR Remote Implementation Services from DeliverHealth can help your team stick to its deadlines, implement new features and functionalities, and report on mission-critical projects consistently. You can trust us to put our deep expertise to work for you. We'll take portions of your most important rollouts and complete them so you can speed overall implementation timelines, catch up on releases and get the most from your EHR investment in a cost-effective manner.

We'll spend time learning about your organization and implementation, and then do the majority of our work remotely while maintaining open lines of communication. We then finish implementation on-site with delivery, final work or go-live support.

We measure our success on your success, so when we help you hit your project-related deadlines, it's a win-win for everyone. We'll also give you an objective evaluation of your team members' strengths and abilities so you identify and reward high performers and strengthen your team's capabilities.

We offer:

- Expert support from professionals with 7 - 10 years of EHR certification
- Long-term reporting and measurement based agreed-upon timelines and metrics
- Workflow improvements to help enhance EHR system usage
- Evaluation of staff involved in strategic EHR-related IT projects
- An entire team skilled in implementing and coordinating new EHR features and functionalities, including:
  - Epic Community Connect
  - Telemedicine rollouts
  - Single Billing Office conversion
  - Charge Description Master workflow redesign
  - SER and EMP analysis per user role
  - Health system rebranding
  - Additional support to large scale implementations, go-lives or infrastructure enhancements

Benefits of using DeliverHealth to optimize your EHR capabilities:

- Get new EHR features and functionalities implemented on time and on budget
- Track the status of project implementation with detailed reports
- Free IT staff to work on other critical IT initiatives
- Discover your team's most efficient and productive employees
- Best practices based on our work with leading U.S. hospitals
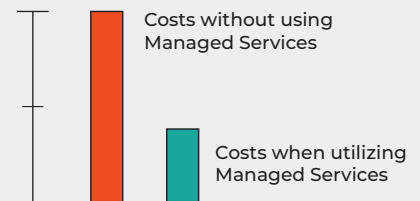- Proven track record with 800+ health system partners

Case Study

OpTime/Anesthesia Implementation

One of our clients requested assistance just 2.5 months prior to their OpTime/ Anesthesia implementation go-live date. We sent two sources onsite for two weeks to assess the project's current state. During that time, we focused on meeting key project resources, assessing build and workflows, assisting with testing, and compiling and prioritizing an issues list. We then created a project plan and worked remotely while delivering regular updates.

THE RESULT:

An on-time launch, which the client said wouldn't have happened without our assistance.

Costs without using Managed Services

Costs when utilizing Managed Services

Managed services can cut IT costs by up to 40%

Source: CDW white paper: https:// cdw-prod.adobecqms.net/ content/dam/cdw/on-domain-cdw/services/managed-services-helping-organizations-focus-on-business-white-paper.pdf

Let DeliverHealth's EHR workflow enhancement services start easing your patient care, staffing, and revenue challenges today.

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