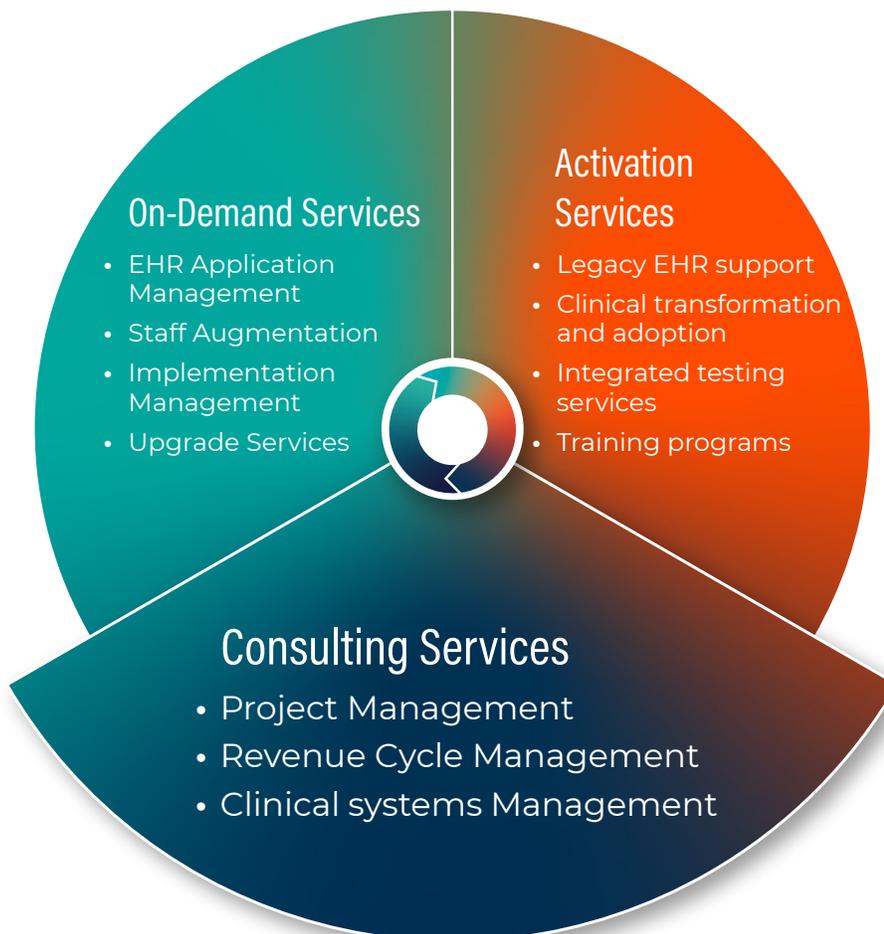# EHR Professional Services Clinical Systems Management

Improve EHR usability and care team productivity. Clinical systems management expertise gives teams more time for patient care.

Professional Services

On-Demand Services
- EHR Application Management
- Staff Augmentation
- Implementation Management
- Upgrade Services

Activation Services
- Legacy EHR support
- Clinical transformation and adoption
- Integrated testing services
- Training programs

Consulting Services
- Project Management
- Revenue Cycle Management
- Clinical systems Management

Key benefits
- Improves clinician productivity and patient satisfaction
- Enables KPI-driven performance across the healthcare organization
- Delivers clinical expertise for customized workflows by specialty
- Allows clinicians to decide on preferred documentation tool(s) at the point of care
- Focuses provider enablement based on assessment and EHR metrics

Most healthcare organizations have successfully implemented a certified EHR but are struggling to achieve expected results. Competing demands too often leave the focus on everything except improving user experience and productivity.

To take full advantage of the EHR, organizations should prioritize improving the experience of providers and the full care team by developing specialty-specific workflows, reducing time spent navigating the system, and providing thorough enablement.

DeliverHealth has worked with organizations ranging from small community hospitals to large national health systems. With clinical workflow expertise, a full understanding of care team activities, and deep knowledge of EHRs, we can help with your clinical systems management challenges.

Our professional services team uses a proven project approach including data analysis, end-user observations, recommended improvements, and execution of an improvement plan. We understand the importance of tailoring clinical systems to meet specific provider and care team needs.

We can provide:

Solutions

Optimization Build

- Physician-specialty focused optimization (Cardiology, Ortho, Transplant, etc.)
- MyChart and Telehealth Build
- Clinical Imaging Solutions
- Clinical Documentation Improvement (CDI)

EHR Clinical Systems Support

Build expertise for provider department, residency program, facility maintenance and updates to include scheduled upgrades and customization projects.

Workflow Improvement

KPI-driven performance and enhancement build to improve overall

Expected Outcomes

- Provide customers a framework to improve their clinical documentation process
- Provide ways to increase clinician and physician adoption through optimization activities to include click reduction and best practices
- Provide cross-system optimization to include imaging and third-party solutions
- Provide opportunities for patients to increase their usage and access of systems through portal optimization

About DeliverHealth

DeliverHealth simplifies EHR and revenue cycle complexities, so providers can spend more time caring for patients and less time on documentation and technology. With clients and operations in five countries, decades of health information management, and hundreds of EHR 'Go Live' deployment experiences, DeliverHealth offers solutions across multiple specialties in hospitals, health systems, and physician groups. For more information, please visit DeliverHealth.com.